



Beyond the Basics:

*Building
Hope
and
Dignity*

2024/2025
ANNUAL IMPACT REPORT



ehm

Evangel Hall Mission

Leadership Message

At Evangel Hall Mission, we do more than provide basic services – we restore dignity and hope to those who are unhoused and struggling. We look beyond their circumstances and treat every one who comes through our doors as the real people they are, with unique abilities, experiences, thoughts and dreams.

What sets us apart is our commitment to building genuine relationships. Every person who comes to EHM is greeted by name, offered a compassionate ear, and supported in ways that go far beyond a meal or a shower. This extraordinary level of care is only made possible thanks to your generous support. From the bottom of our hearts, we thank you for being such an important part of our caring EHM family.

In 2024, you helped us make significant strides to better support the growing number of seniors experiencing homelessness. We've renovated the washrooms in our drop-in center to be more accessible, and have stocked up on essential supplies like incontinence products. We understand that dignity includes preserving a person's sense of self-respect.

Our spiritual care program continues to be a lifeline for many. Your generosity helps to provide grief counseling, trauma-informed support, and foster connections through activities like therapy dog visits and social groups.

We're also expanding our impact by exploring new ways to address the housing crisis. We've begun collaborating with The Presbyterian Church in Canada (PCC) to help churches evaluate their land and buildings for potential housing opportunities. While there's no one-size-fits-all solution to this crisis, EHM is committed to exploring all options with our Presbyterian partners.

After all, the most powerful transformations happen through human connection. We don't just provide services – we walk alongside people, helping them set small goals, rebuild their self-esteem, and rediscover their worth. Whether it's helping someone maintain their housing, reconnecting them with healthcare, or simply making sure they feel seen for the first time in weeks, your kind support makes each one of these moments possible.

Every donation you make is a lifeline. Every contribution says to someone struggling:

*"You matter.
You are not forgotten."*

Thank you for being part of our mission to restore dignity, hope, and humanity.

With gratitude,



Ainsley Chapman,
MA, CAE, CFRE
Executive Director



Brock Winterton
President,
Board of Directors



Our Mission: to support individuals and families in forging meaningful connections and live in dignity, through collaborative efforts and innovative programs.

Our Vision: to foster hope and bring leadership in addressing housing and financial instability in Toronto.

EHM IN ACTION:

Your Impact by the Numbers

PROVIDING RELIEF AND ESSENTIALS AT THE DROP-IN CENTRE:



4,000+

Clothing items
distributed



21,023

Individuals
Supported



~78,000

Meals
Served



1,954

Showers
Taken



910

Loads of
Laundry



AN OPPORTUNITY TO OBTAIN STABLE HOUSING.

EHM offers safe, affordable housing to **170 individuals and families** at our Adelaide Street and Portland Place residences.

OFFERING COMPASSIONATE, NON-JUDGMENTAL CARE TO THOSE SEEKING HEALING AND SUPPORT THROUGH THE SPIRITUAL CARE PROGRAM.



21,023

Individuals greeted



842

1:1 Meetings



50

Group Meetings



6

Therapy Dog Visits



208

Movies Shown



A HELPING HAND WITH FINANCES AND BUDGETING.

Through our **Financial Trusteeship Program**, EHM has helped **1,528 clients** manage their monthly expenses and become more financially stable.





KEY ACCOMPLISHMENTS IN 2024

Combating Loneliness Through Spiritual Care

At Evangel Hall Mission, we know that simply surviving isn't good enough. Through the Spiritual Care Program, trained staff create a supportive environment where individuals can rebuild their confidence and sense of self. You help make this special program possible.

Staff members work hard to build trust. They make an effort to remember people's names, listen to their stories, ask about their needs, keep their promises, and show kindness and respect without judging them. By showing genuine care, they help people come out of their shell, feel valued, and start looking forward to the future.

Loneliness is tackled through creative activities. There are regular group events like therapy dog visits, board game days, and special events and gatherings. Women's groups do arts and crafts and talk together, while men watch movies and build friendships. These activities connect people to one another and help them to feel less isolated.

Beyond connection and socializing, the main goal of the Spiritual Care Program is to give each individual something to look forward to. We want to transform simple survival into a life with meaning and purpose. And thanks to your compassionate support, that's exactly what we're able to do at Evangel Hall Mission.



Healing Hearts Through Animal Support

In 2024, EHM introduced regular therapy dog visits, recognizing the transformative power of animal companionship. For many residents and drop-in center visitors who are struggling with isolation, these small interactions provide much-needed emotional connection and joy.

Beyond these therapy visits, EHM actively helps tenants care for their beloved pets, understanding the deep emotional bond between humans and animals. For those without family or loved ones, animals and pets can serve as valuable companions. When tenants face hospitalization or other challenges, EHM assists in developing pet care plans, ensuring that these loved animals are properly looked after.

This compassionate approach addresses more than just basic needs. By supporting pet ownership and facilitating animal interactions, EHM recognizes that emotional wellness is crucial. For individuals who may feel invisible or disconnected, these moments of connection can provide hope, comfort, and a sense of dignity.

Through the generosity of our donors, EHM continues to innovate in creating meaningful experiences that remind people they are valued, understood, and never truly alone.





LOOKING FORWARD:

New Partnerships, New Solutions

The Presbyterian Church in Canada and Evangel Hall Mission (EHM) have announced an exciting collaboration that could help address the housing crisis in Toronto – and across Canada.

Ainsley Chapman, Executive Director of EHM, will begin working closely with Presbyterian congregations to help them reimagine how their land and buildings can better serve communities in need.

This bold step is the first of many that could create more opportunities for affordable housing for immigrants, refugees, seniors, and others struggling to find affordable places to live. This innovative approach goes beyond temporary solutions to create stable, dignified housing that helps people rebuild their lives.

*The future looks
hopeful and
we thank you for
standing with us!*



A GROWING PRIORITY:

Helping Seniors Facing Homelessness

As the number of seniors experiencing homelessness continues to grow, Evangel Hall Mission is transforming its services to meet the unique challenges faced by older adults on the streets and in supportive housing.

Research shows that people experiencing homelessness age differently. While social support typically defines seniors as 65 and older, unhoused individuals can experience health challenges like arthritis, diabetes, and cognitive decline as early as age 50. EHM recognizes this critical issue and is taking proactive steps to support these vulnerable community members, thanks to your caring support.

The washrooms in the drop-in centre have been renovated to be more accessible for people using mobility devices. Visitors can access important supplies like incontinence products.

EHM's Spiritual Care Program plays a crucial role in monitoring aging residents' health. Staff build close relationships with each tenant, carefully watching for signs of declining health or cognitive changes. When they notice something concerning, they can help connect individuals with the best medical supports or family services.

Social activities and group discussions help combat loneliness, and staff can even help residents plan for end-of-life care when needed. For many of our residents, EHM provides a crucial support system for those without family.

By understanding and addressing the unique challenges faced by aging unhoused individuals, your generosity offers hope and compassionate care to those who need it most.



BALANCING THE BOOKS:

Helping More Residents with Their Finances

EHM's Financial Trustee Program will be able to help even more clients in 2025, thanks to you! This ground-breaking program helps individuals manage their limited money, prioritize paying important bills, and seeks to create greater financial stability.

Trained staff help people pay bills like rent, utilities, and phone on time. They also assist clients in stretching their funds to ensure they have enough money for nutritious groceries, essential needs, or to secure other supports.

The goal is to prevent people from losing their housing and help them develop better financial skills, and helps protect clients from financial abuse, exploitation, and fraud. By adding more people to the program, EHM can provide a critical safety net for vulnerable residents.

This expansion is made possible by compassionate donors who believe in helping people overcome systemic financial challenges. By supporting the program, you're helping individuals rebuild their lives with dignity and purpose.



Finances and Stewardship

YOUR COMPASSION TRANSFORMS LIVES AT EHM.

Whether it's a financial contribution, or a donation of your time or essential goods, you're helping to provide dignity to the most vulnerable community members.

In addition to warm food, a comforting shower and clean clothes, your support builds meaningful relationships to better care for individuals experiencing homelessness in Toronto. To every person who comes to EHM, what you give is more than a donation. It's hope, connection, and a reason to wake up each morning. Together, we're creating a community where everyone is seen, valued, and supported during their most challenging times.

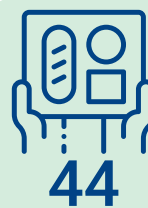
MEALS & FOOD
DONATIONS
THIS YEAR:



~1,000

Loaves of sandwiches
donated by church
volunteers

~30,000
pounds of food
donated by
food banks



44
Sunday dinners
prepared by volunteer
groups

ITEMS
DISTRIBUTED
THIS YEAR:



250+
bags of clothing
received



\$1,179.90
raised through unused
clothing donations



A community of compassion. A place of hope.

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