



ehm

Evangel Hall Mission

COMMUNITY. RESPECT. HOPE.

2019 ANNUAL IMPACT REPORT

“I like ehm. It’s quiet. There are all kinds of people here I can talk to. And the staff has always been good.”

Joe

OUR SERVICE MODEL

Services are built around three pillars of care: **homelessness, housing, health**. By taking a holistic approach, ehm addresses physical, mental, spiritual and emotional aspects of well-being.

This continuum of care helps people move from a state of basic survival to a state of stability and, potentially, self-sufficiency.



ehm’s DROP-IN CENTRE

The Centre acts as a hub, connecting people to ehm’s many services and partners. Here, people can fulfill daily necessities such as food, clothing, hygiene, and safety.

ehm’s housing helpers, trustees, spiritual care providers, and community partners are available to work with individuals to secure housing, achieve income security, re-integrate into social settings, and address physical and mental health needs and trauma.

Often times, taking life changing steps is not easy or simple. Each person’s journey to ehm is unique and we are here for anyone in need of an open door.

A lifetime of physical labour caused Joe increasing pain and medical challenges. Joe began a modest retirement, making ends meet with disability payments. Then, circumstances beyond his control forced Joe out of his home. Joe became homeless at the age of 60.

After an exhausting time that included living under an outdoor stage, Joe came to our doors. Here, he found warm food, clothing, washrooms and showers. And, over time, ehm’s housing worker connected Joe to a new home.

Today, Joe has a safe home again.

- **102,634** meals
- **104** community meal events
- **31,200** sandwiches
- **44,200** cups of coffee and tea served
- **6,108** showers
- **641** loads of laundry
- **9,093** articles of clothing
- **561** Housing Help clients
- **33** Trustee clients
- **630** Out of the Cold Shelter beds
- Weekly men’s, women’s and creative arts groups and Sunday worship

THE RESIDENCE

The ehm Residence is home to 110 individuals who are at-risk of homelessness or have experienced homelessness. Many residents experience challenges of mental and physical health issues, financial insecurity, and social isolation.

The Tenant Support Team works with residents and service partners to promote independence, dignity and overall well-being. Helping residents stay housed is a priority.

As Toronto's housing crisis continues, ehm is grateful to provide safe, affordable, secure homes.

- **110** tenants
- Rent-g geared-to-income housing with private kitchen and washroom
- **54** Bachelor, **21** one-bedroom, and **9** two-bedroom homes.
- Rooftop garden and teaching kitchen
- **50%** of residents are 50+ years in age

An immigrant and grandmother, without social supports or financial safety net, Doris was forced to move into a shelter when her family unexpectedly moved out of the country.

Doris' life changed the day she moved into her apartment in ehm's Residence.

*Sitting in her apartment, a fragrant Cuban dish simmering on the stove, **Doris's eyes light up as she talks about how much she loves her neighbours and sharing the meals she prepares.***



OUR DENTAL CLINIC

The ehm clinic sees patients who face many barriers in accessing dental care, including financial constraints and street-involvement. The clinic accepts anyone with economic need, regardless of age or residency.

Oral healthcare professionals take time to do a full assessment, teach patients how to maintain their dental health, repair broken and damaged teeth, fill cavities, and treat painful infections.

- **613** visits
- **127** new patients
- **64** denture services
- **395** preventative services
- **163** urgent care services

*For six years, Dominic suffered increasing pain due to unaddressed oral health issues. Desperate for help, Dominic travelled over seven hours to ehm's Clinic. He received comprehensive assessment and treatments including x-rays, full cleaning, necessary extractions and three root canals. **As a result, Dominic left pain-free for the first time in years.***

“My neighbours are like my family. Every day I say **thank you so much.** I have hope.”

Doris

OUR MISSION

We help build community with poor, homeless, and socially isolated people in Toronto through support, services, and advocacy.

OUR VISION

A mission operating on the principle of loving one's neighbour as one's self, we welcome all who come.



Ainsley Chapman (left) and Rev. Wes Denyer (right)

COMMUNITY. RESPECT. HOPE.

ehm is a community where people challenged by homelessness, poverty, mental and physical health issues are welcomed and safe. ehm supports, encourages, and equips people to face the challenges of today while striving towards better tomorrows.

ehm has stood by at-risk and marginalized individuals since 1913. A mission of the Presbyterian Church in Canada, under the auspices of the Presbytery of East Toronto, ehm is grateful for the generations of donors and volunteers, past and present, who equip this work.

LETTER FROM EHM'S EXECUTIVE DIRECTOR AND BOARD PRESIDENT

Everyday heroes and inter-connectiveness come to mind when we look back at 2019.

This year, we saw more volunteer groups than ever come to serve meals in the Drop-In. Places of worship and work alike held more food and clothing drives, and even held fundraising events. Often each effort was coordinated by a core leadership group, perhaps even just one or two humble and committed individuals, who rallied family members, friends, and colleagues to engage in community work.

ehm's community of support is more diverse than ever while maintaining a shared purpose and vision: a desire to do what we each can to reach out and alleviate human suffering.

Thanks to you, ehm is meeting the opportunities and challenges of the future firmly grounded in our shared values, equipped by your generosity to be adaptive and create solutions for an increasingly complicated and rapidly changing sector.

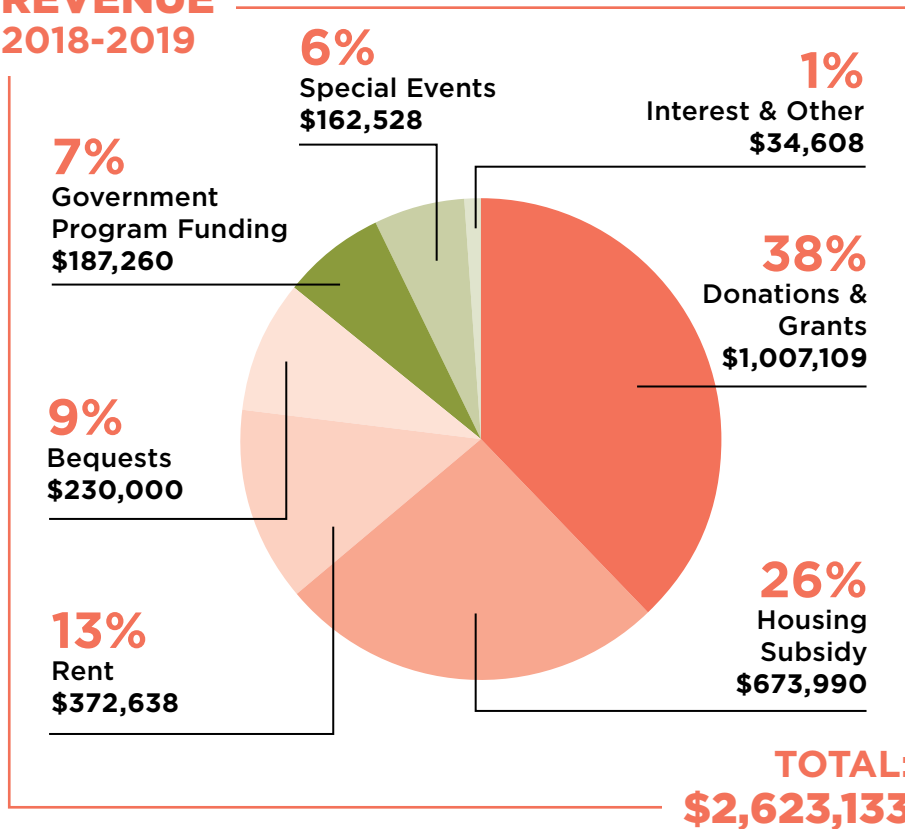
ehm is standing with people challenged by homelessness, poverty, mental and physical health issues, and social isolation. Thank you for standing with us.

Rev. Wes Denyer
President, Board of Directors

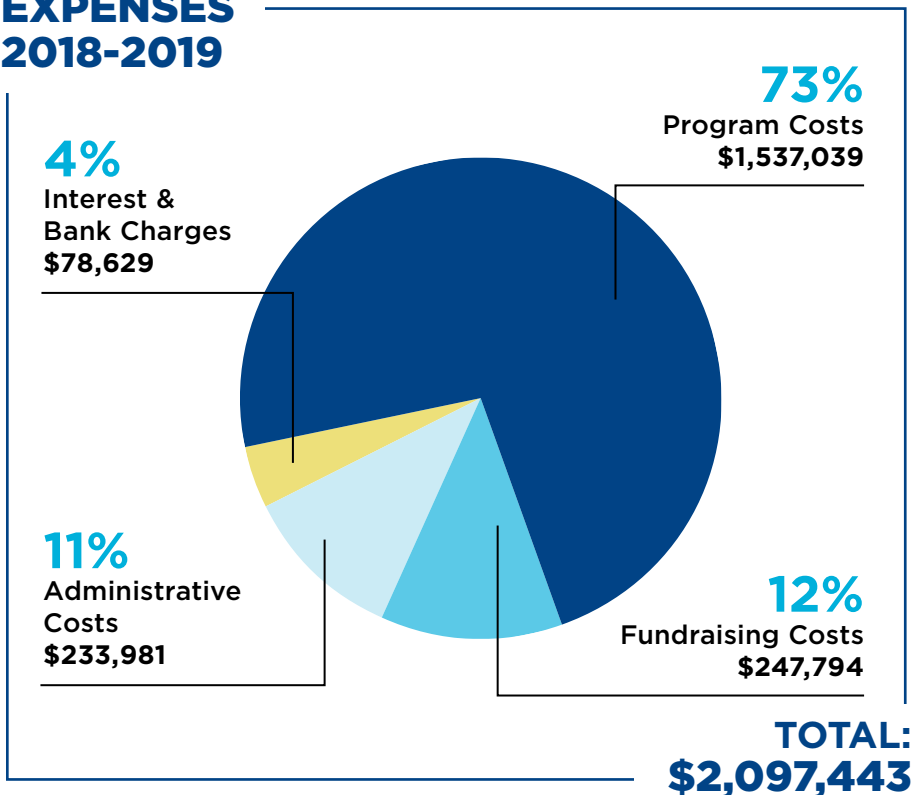
Ainsley Chapman
Executive Director

YEAR AT A GLANCE

REVENUE 2018-2019



EXPENSES 2018-2019



LEGACY OF CARE

Responding to the solitude many of ehm's clients experience, Bruce MacLean hosted an annual party in the Drop-In. Every person who came through the doors was treated like the guest of honour. Through his bequest, Bruce helped ensure his legacy of kindness continued even after his passing. ehm is honoured and grateful that donors like Bruce include ehm in their estate plans.

INVESTING IN EHM'S FUTURE

Thanks to ehm's generous community of support and on-going, cost-effective financial management practices, ehm has recovered after multiple years of deficits. We've replenished our reserve which will help ehm weather future economic uncertainty, maintain the building's high-usage infrastructure, and strengthen services to meet the growing needs of the community.

THANK YOU!

OUR VOLUNTEER COMMITTEES AND SERVICE PARTNERSHIPS

ehm is grateful to the many dedicated individuals and organizations who contribute to this work.

BOARD OF DIRECTORS

Rev. Wes Denyer, President
Bruce Bodden, Vice-President
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CAPACITY & SKILLS BUILDING PARTNERS

- George Brown College, Community Work Program
- Humber Institute of Technology & Advanced Learning, School of Social & Community Services
- University of Guelph Humber, Family & Community Social Services Program
- Ryerson University, School of Social Work
- Seneca College of Applied Arts and Technology, Social Service Worker Program

SERVICE PARTNERS

- Alcoholics Anonymous
- CRA Community Volunteers Income Tax Program
- Creating Health Plus
- Daily Bread Food Bank
- Dixon Hall, Out of the Cold Program
- Downtown Legal Services
- Eva's Phoenix
- Narcotics Anonymous
- Neighbourhood Link Support Services
- SE Health
- Toronto Central LHIN
- Toronto College of Dental Hygiene & Auxiliaries
- Toronto Drop-In Network
- Toronto Hostels Training Centre
- Toronto Public Health
- VIRCAN (Viral Hepatitis Care Network)

SCOTIABANK WATERFRONT MARATHON

Theresa Casarin	Nigel Grolla	Ariana O'Neill
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Ainsley Chapman	Rev. Dale Henry	Aaron Stitt
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Ontario REALTORS Care Foundation
Oulahen Team
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Presbytery of Pickering
Presbytery of West Toronto
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Wellington Brewery
Whitmer Trudel Charitable Foundation
Woodhill Garden Centre
Yellow Cup Café

PRESBYTERIAN CHURCH IN CANADA

ehm's rich history and tradition of service is built on generations of Presbyterian commitment and generosity. Thank you.



Evangel Hall Mission

**A community of compassion.
A place of hope.**

EVANGEL HALL MISSION

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An inner-city mission of the Presbyterian Church in Canada since 1913

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