



— 2018 —
**ANNUAL
IMPACT
REPORT**



Evangel Hall Mission

A community of compassion. A place of hope.™

OUR SERVICE MODEL

“Coming from an abusive situation and living alone for the first time, I feel very safe at ehm.”

Elizabeth
ehm resident

Our services are built around **three pillars of care: homelessness, housing, and health.** We take a holistic, 360-degree approach to wellness, looking at the needs of body, mind, and spirit.

We journey with our community members, providing daily basic necessities, on-going emotional and spiritual supports, and access to life-changing housing and employment opportunities. Most importantly, staff, volunteers, participants, and residents alike create a safe community based on the principles of compassion, non-judgmental love, and respect.

Here, people facing challenges of poverty, homelessness, substance abuse, mental and physical health issues, can forge healthy relationships, develop life-affirming skills, and work towards brighter, happier futures.

WHAT YOU CAN FIND AT 552 ADELAIDE STREET WEST

The Adult Drop-In: This is the hub for our many community programs that are open to any individual in need of assistance. Open 7 days a week, people can access:

- Basic necessities of food, clothes, bathing and laundry facilities
- Individual supports such as housing search assistance, financial trusteeship, and pastoral care
- Social supports such as the men’s, women’s, and creative arts groups
- Physical health supports such as the Dental Clinic and community nurses
- Weekly community meals, Sunday worship, and the Out of the Cold emergency shelter

The ehm Residence: We typically have 110 residents with a mix of singles and families. The 6th floor kitchen and rooftop patio are communal spaces to gather, enjoy a meal, and share skills and interests.

Support Teams: Our Client Care, Tenant Support, and Spiritual Care Workers help residents and Drop-In members alike in a myriad of ways. Whether helping new residents use the public transit and navigate their new surroundings, walking with a client to view a nearby rental apartment to secure housing, or organizing a memorial service to honour a loved one, our support staff are dedicated to walking alongside our residents and participants in their journeys to healthier futures.



PROGRAM HIGHLIGHTS FOR 2018

- An **innovative solution** kept a resident housed as they struggled with mental health issues. Their symptoms of mental illness continuously disturbed the neighbours, making it difficult for the others to sleep. Taking an eviction-prevention approach, staff worked with the City of Toronto to soundproof the unit and **keep the resident in their home.**
- Space and support was provided to **community partners** to deliver ID clinics, public health nurse services, addictions treatment supports, legal clinics, a diabetes prevention workshop, Hepatitis C screenings, flu shots, and healthy cooking classes.
- ehm extended its **Out of the Cold** program by four weeks. During the 2017-2018 winter, 750 emergency shelter beds were provided to our most vulnerable neighbours.
- The **Drop-In** became more accessible through a Government of Canada grant to install automatic doors, and an Ontario Trillium Foundation grant to repair the walkway and driveway.



An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario

HOW YOUR SUPPORT HELPED CHANGE LIVES

Your support is making a difference through ehm's **three pillars of care: homelessness, housing, and health.**



HOMELESSNESS: ehm offers a safe space and support services to individuals who are homeless or who may be living in unstable conditions. **Last year:**

- **39,506** visits were made to the Drop-In Centre
- **100,000** nutritious meals were served to people who might have otherwise gone hungry
- **40** clients had help managing their money as part of the Financial Trustee Program, helping them to pay their bills, and to save money for first and last month's rent



HOUSING: ehm helps those in need to access safe, stable, and affordable housing. **Because of you:**

- **103** new clients received housing supports
- **110** tenants called the ehm Residence home



HEALTH: ehm offers wellness supports, makes referrals to health care professionals, and operates a free dental clinic for low-income individuals and families.

Your support provided:

- **710** preventative and emergency dental care visits
- **489** visits to the Men's Group, **226** visits to the Women's Group, and **215** visits to the Creative Group



"I can't express how thankful I am. There's a place in my heart for everyone who has helped me at ehm."

Dominic
dental patient

EHM MISSION

We help build community with poor, homeless, and socially isolated people in Toronto through support, services, and advocacy

EHM VISION

A mission operating on the principle of loving one's neighbour as one's self, we welcome all who come



Ainsley Chapman (left) and Susan Murray (right)

LETTER FROM EHM'S EXECUTIVE DIRECTOR AND BOARD PRESIDENT

When we reflect on 2018, we see a year of growth. Our Spiritual Care program offered new programming and more support to our tenants. We had more churches, families, and businesses serving meals. Our partnerships grew with more healthy living workshops being offered in our Drop-In Centre. We even had two babies born to families living in the Residence!

Thanks to families and foundations that invested in our matching gift and major gift campaigns, we saw significant growth in our fundraising. We also saw our annual campaign succeed because of the generosity of hundreds of donors. We are grateful to see ehm's financial stability growing.

All of this growth is the result of the strong communities that thrive in and support ehm. Our Drop-In participants, residents, staff, volunteers, placements students, board members, and donors alike are all part of a community of care and compassion.

We're looking forward to 2019, to building new programs for those we serve, to creating more volunteer opportunities for churches and families, and most importantly, to fostering hope to those in need so they make it through a difficult day and push towards a better tomorrow.

Susan Murray
President, Board of Directors

Ainsley Chapman
Executive Director

“When I first came to ehm, my life was really stressful. The staff helped me to learn how to manage my money and now I can pay all my bills and even save money.

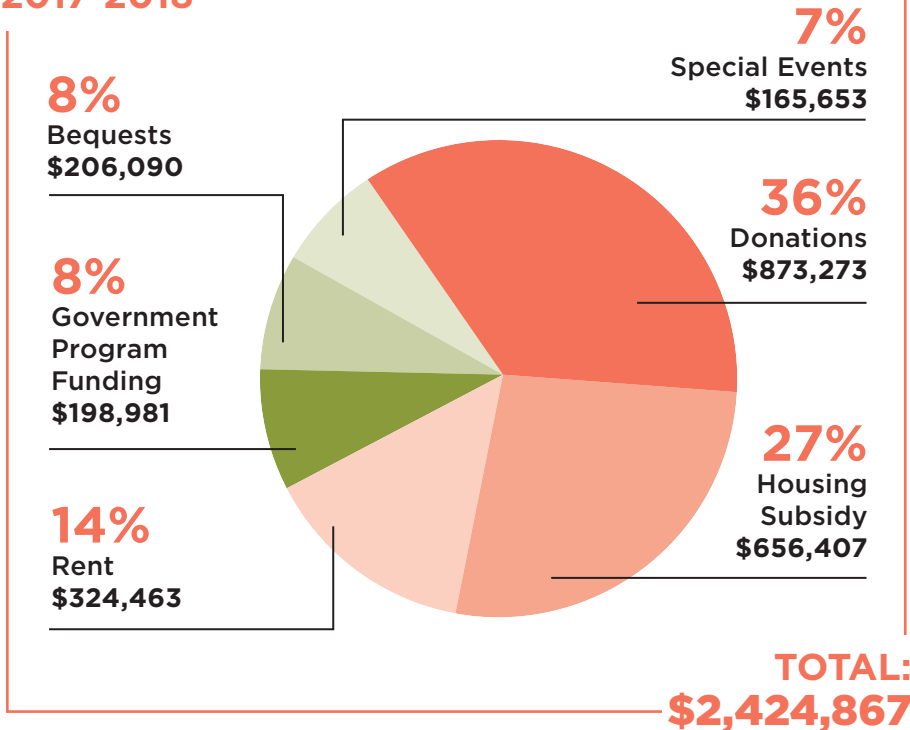
My life is so much less stressful now.
It's wonderful here.
I don't think I'd be in this position today without ehm's help.”

Tina
Trustee client and volunteer participant



YEAR AT A GLANCE

REVENUE 2017-2018

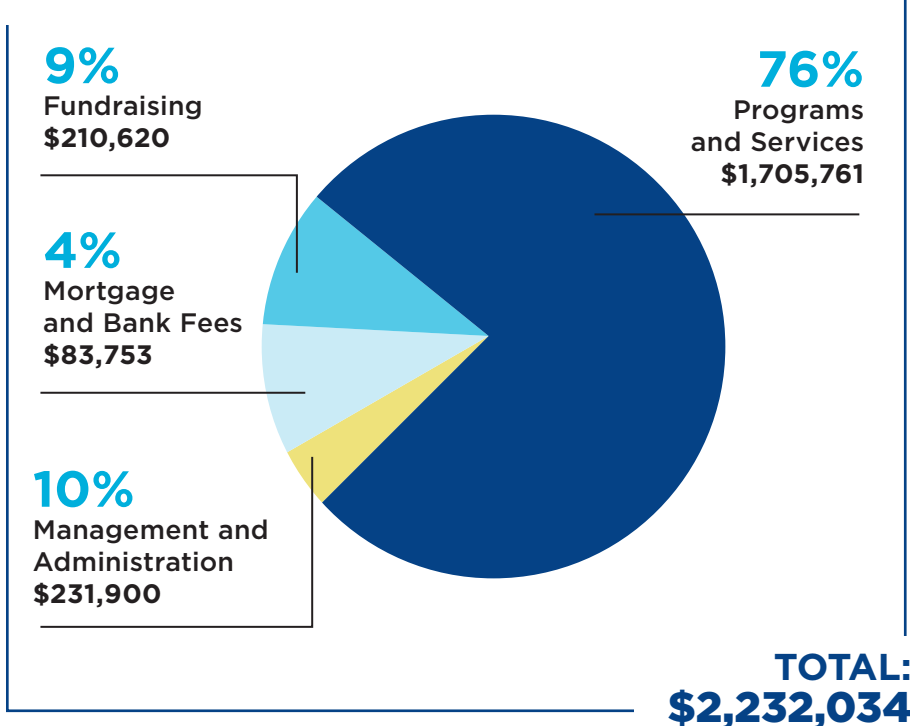


“They’re always respectful and keep me calm. They care about you as a person.”

Cecilia
ehm client and volunteer



EXPENSES 2017-2018



HOW DO WE RAISE FUNDS?

With a \$2.2 million operating budget and a large, high-use building to maintain, we rely on the generosity of hundreds of contributors to make ends meet. We are blessed to receive donations through our direct mail campaigns, fundraising events, online through our website and Canada Helps, and through grant-writing. We are also blessed by donations of food, clothing and supplies, and meals served by volunteer groups.

THANK YOU!

OUR VOLUNTEER COMMITTEES AND SERVICE PARTNERSHIPS

BOARD OF DIRECTORS

- Susan Murray**, President
- Bruce Bodden**, Vice President
- Brian Sankarsingh**, Treasurer
- Leslie Wood**, Secretary
- Kin Chan**, Director
- Rev. Wes Denyer**, Director
- David Frake**, Director
- Cate Hazell**, Director
- Linda Lebrun**, Director
- Rev. Carolyn McAvoy**, Director
- Elizabeth Speers**, Director

CAPACITY & SKILLS BUILDING PARTNERS

- George Brown College, School of Social & Community Services
- Humber Institute of Technology & Advanced Learning, School of Social & Community Services
- University of Guelph-Humber, Family & Community Social Services Program
- Ryerson University, School of Social Work
- Seneca College of Applied Arts and Technology, Social Service Worker Program

SERVICE PARTNERS

- Alcoholics Anonymous
- Creating Health Plus
- Daily Bread Food Bank
- Downtown Legal Services
- Eva's Phoenix
- Narcotics Anonymous
- Neighbourhood Link Support Services P.A.I.D.
- Dixon Hall, Out of the Cold Program
- Second Harvest
- St. Elizabeth Health Care
- Toronto Central LHIN
- Toronto College of Dental Hygiene & Auxiliaries
- VIRCAN (Viral Hepatitis Care Network)

GIMME SHELTER COMMITTEE



- Janet Campbell, Co-Chair
- Marla Rosenfeld, Co-Chair
- Cate Hazell
- Linda Lebrun
- Susan Murray
- Leslie Wood

SCOTIABANK WATERFRONT MARATHON



- Debbie Bolton
- Ainsley Chapman
- Katie Choi
- Zaynab Dhalla
- Alton Ellis
- David Frake
- Nigel Grolla
- Henry Jiang
- Rachel Johnston
- Richard Johnston
- Philomena Lee
- Susan Murray
- Elizabeth Speers
- Isabel Speers
- Erin Stone
- Maureen Walter
- Angela Zhang

GOLF COMMITTEE

- Ungad Chadda, Honorary Chair
- Gordon Cooke, Co-Chair
- Beth Hemstad, Co-Chair
- Linda Herron, Co-Chair
- Kathy Anderson
- Bruce Bodden
- Victoria Caguiat
- Kay Compagnoni
- Don Fox
- Susan Murray
- James Waddell



Every year, on the second Tuesday of June, you will find us at the beautiful Pheasant Run Golf Club in Sharon, Ontario. The Evans family, owners of Pheasant Run, and their incredible staff have hosted the annual tournament since it began in 2003. The tournament is a labour of love, bringing together avid golfers and generous sponsors from the Presbyterian church community and corporations alike.



OUR DONORS

Thank you to all of our many donors. Your generous financial donations and gifts of time, supplies, clothes, and food provide the resources needed for all our services.

You are part of the miracles that happen here every day.

Even if our community members may not meet you in person, your generosity of spirit and compassion are felt by each person in this building.

THANK YOU FOR ALLOWING US TO BE YOUR HANDS IN THE COMMUNITY.

CHAMPIONS

Bruce and Kathleen Bodden
Peter and Susan Gordon
John and Barbara Hepburn
Randal and Harriet Phillips
Reinders Family Foundation
Smith Family Foundation
Theodore and Sharron Thomson
WB Family Foundation

GOVERNMENT

The City of Toronto
The Province of Ontario
The Government of Canada

FOUNDATIONS, GRANT-MAKING ORGANIZATIONS & CORPORATIONS

Beacon Utility Contractors Ltd.
The Benefits Trust Inc.
Brouwer Sod Farms Limited
Caldwell Securities
Canaccord Genuity Group Inc.
Canso Investment Counsel Ltd.
Centura Toronto
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CHUM Charitable Foundation
ClearView Strategic Partners Inc.

Colio Estate Wines
The Cooke's Church Trust Fund
Daly Family Charitable Foundation
Deloitte Management Services LP
The Edwards Charitable Foundation
EllisDon Corporation
GNK Good-N-Klean Products LTD
Haft2 Inc.
Hepburn Engineering Inc.
Hope Worldwide
James A. Campbell Medicine
Professional Corporation
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KPMG LLP
Mamdooh Hulaibi, Specialist IT
Marsh Canada Limited
The McLean Foundation
Morneau Shepell
Neil and Shirley Macdougall Fund
NLI Solutions
Nor-Line Plumbing and Mechanical Ltd.
Out of The Cold Foundation

PayPal Charitable Giving Fund
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Presbytery of Pickering
Presbytery of West Toronto
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Ragged Rascal Productions
Raymond James Ltd.
Robert Kerr Foundation
Royal Bank
Schneider Electric
Secord Family Charitable Foundation
ServiceMaster Clean of Downtown Toronto
ServiceMaster Clean of Niagara
ServiceMaster of Burlington
Smith, Sykes, Leeper & Tunstall LLP
TYFC - Youth Unlimited
The W. Garfield Weston Foundation
Watson Jacobs McCreary LLP
WD-40 Company (Canada) Limited

PRESBYTERIAN CHURCH IN CANADA

The Presbyterian Church community – the churches, women's groups, missions groups, Sunday schools, individual congregation members – you do it all! You serve meals, make sandwiches, deliver donations, attend and organize fundraising events, and serve on the Board. Much of ehm's rich history of ministry in downtown Toronto is built on the faith, compassion, and generosity of hundreds of Presbyterians. Thank you!

**"I thank you for the Drop-In
from the bottom of my soup
bowl and empty tea cup!
I'm so thankful
for the comfort
I have established here."**

Barry
Drop-In participant



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A place of hope.**

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 [evangel.mission](https://www.facebook.com/evangel.mission)  [@ehm_1913](https://twitter.com/ehm_1913)

ehm is proud to be a mission of The Presbyterian Church in Canada, under the care of the Presbytery of East Toronto. We have been providing services to those in need since 1913.

Charitable Registration No. 11890 3129 RR0001